

## Terms & Conditions

### Check-in/Check-out Policies:

Check-in: 2:00 p.m. to 00:30 a.m.

Check-out: 7:30 a.m. to 11:00 a.m.

Late check out has an extra charge of €20 ( apply from 11:00 a.m. until 2:00 p.m.) If you wish to extend, you have to ask us one day in advance.

### Property and cancellation policy:

Full Charge - Full Deposit - If cancelled within 2 days of arrival.

### Terms and conditions:

- Please note, not included in the quote prices of a city tax of €0.50 per person per night.
- A deposit of €20 is required for the electronic key, locker key and towel and is returned upon the turning in of all the items at check-out. Loss of keys results in loss of deposit.
- There is a 3.5% surcharge on credit card transactions in relation to deposit and city tax.
- Noise: We ask that you respect other guests by limiting the amount of noise after 11 pm.
- Smoking: The rooms and common areas within the Hostel are non-smoking – please use designated outdoor areas. If you set off a fire alarm and the fire brigade attends you will be fined. Tampering with fire equipment including extinguishers and fire hoses may result in you being asked to leave the premises. €200 fine for smoking in the building.
- Belongings: We do not hold any responsibility for the safekeeping of your personal property in or around the premises. This includes all private and public areas.
- Luggage room: Luggage is left at the owner's risk.
- Any person deemed a risk to themselves or others will be removed.
- Any form of abuse towards any staff member or other guests will not be tolerated and you will be evicted from the premises.
- You will be held liable for any damages to the property caused by you, the Customer. You will be charged for the damages/call-out fee which could result in you being evicted from the property.
- Eviction is at the management's discretion and includes but is not limited to the rules above. Guests who choose not to follow the above House Rules will be asked to leave the resort with NO REFUND.
- Valid photo identification in the form of a Driver Licence or Passport is required at check-in.
- Guests are required to conduct themselves in a reasonable and responsible manner at all times when on Hostel property and must not act in any way which may disturb other guests. Failure to adhere to this requirement may result in a Guest being asked to leave the Hostel in which event all sums due shall become immediately payable.
- No animals are allowed in the Hostel.
- Guests that are not staying at the Hostel are not accepted. If this rule is broken an extra charge will be set on the first time and on the second we will have to ask you to leave our premises.
- The guest will be responsible for any damages and destruction caused by them within the property and must cover the costs of any incurred damages.
- Children are not allowed inside the hostel for their own safety.

### Right admission

Guest Conduct: Establishments can deny admission or request the departure of guests who do not comply with the established standards of conduct. This may include disruptive behaviour or violations of internal rules.

# Terms & Conditions

## 1. Check-in/Check-out Policies

- Check-in: 2:00 p.m. to 00:30 a.m.
- Check-out: 7:30 a.m. to 11:00 a.m.
- Valid photo identification in the form of a Driver Licence or Passport is required at check-in.
- Late check out has an extra charge of €20 ( apply from 11:00 a.m. until 2:00 p.m.) If you wish to extend, you have to ask us one day in advance.

## 2.. Cancellation and Refund Policy

- Full Charge - Full Deposit - If cancelled within 2 days of arrival.

## 3. Booking and Payment

- Please note, not included in the quote prices of a city tax of €0.50 per person per night.
- A deposit of €20 is required for the electronic key, locker key and towel and is returned upon the turning of all the items at check-out. Loss of keys results in loss of deposit.
- There is a 3.5% surcharge on credit card transactions in relation to deposit and city tax.

## 4. Guest Responsibilities

- Noise: We ask that you respect other guests by limiting the amount of noise after 11 pm.
- Smoking: The rooms and common areas within the Hostel are non-smoking – please use designated outdoor areas. If you set off a fire alarm and the fire brigade attends you will be fined. Tampering with fire equipment including extinguishers and fire hoses may result in you being asked to leave the premises. €200 fine for smoking in the building.
- Belongings: We do not hold any responsibility for the safekeeping of your personal property in or around the premises. This includes all private and public areas.
- Luggage room: Luggage is left at the owner's risk.

## 5. Terms and conditions:

- No animals are allowed in the Hostel.
- Children are not allowed inside the hostel for their own safety.
- Any form of abuse towards any staff member or other guests will not be tolerated and you will be evicted from the premises.
- Guests that are not staying at the Hostel are not accepted. If this rule is broken an extra charge will be set on the first time and on the second we will have to ask you to leave our premises.
- Eviction is at the management's discretion and includes but is not limited to the rules above. Guests who choose not to follow the above House Rules will be asked to leave the resort with NO REFUND.

## 6. Right admission

- Guest Conduct: Establishments can deny admission or request the departure of guests who do not comply with the established standards of conduct. This may include disruptive behaviour or violations of internal rules.

